**5 DAYS / 4 NIGHTS – AUCKLAND / ROTORUA**

###### DAY 1: Arrive Auckland

Meet and greet on arrival and **private** transfer to your hotel. Rest of the day free

***# please check on surcharge if pax require a 2 hour sightseeing tour along with the transfer.***

**DAY 2: Auckland – Waitomo – Rotorua (B)**

Pick up by Great Sights coach and cross the rich Waikato farmland for Waitomo. Enjoy a guided tour of the Waitomo Caves and a short boat ride through the famous Glow-Worm grotto. See twinkling lights emitting from the ceiling like stars in a dark night. Then continue journey to the thermal resort of Rotorua

**DAY 3: Rotorua – Matamata – Rotorua (B)**

Join Great Sights coach for morning tour of Rotorua’s top attractions – Rainbow Spring to see wildlife and trout swimming in crystal clear water, enjoy an entertaining farm show at Agrodome highlighting sheep farming industry with sheep shearing demonstration. At Te Puia Thermal Reserve., you will see boiling mud pools and the mighty Pohutu geyser. Be enthralled by the Maori culture of wood carving, flax weaving demonstration and the replicas of the Maori buildings here. Other sights in Rotorua include the lakeside boulevard and the iconic Government Gardens. In the afternoon on board the coach as we cross the Central North Island – and enter Middle-earth! Just outside the rural township of Matamata is the private farm that was transformed into The Shire for Sir Peter Jackson's The Lord of the Rings and The Hobbit trilogies.

**DAY 4: Rotorua - Auckland (B)**

Whole morning free at leisure for optional activities. Return to Auckland by coach in the afternoon.

**DAY 5: Depart Auckland (B)**

Pick-up and transfer to the airport by shuttle service.

**NETT PRICE per person in New Zealand Dollars**

**Minimum: 2 persons (please request for quote if only 1 person is travelling)**

|  |  |  |  |
| --- | --- | --- | --- |
| **Hotel** | **Single** | **Twin** | **Triple** |
| **Standard** | 1305.00 | 1015.00 | 965.00 |
| **Premium** | 1500.00 | 1115.00 | 1070.00 |

**BOOKING CONDITIONS**

**DEPOSIT:**

A deposit of NZ$200 per person is required at the time of booking.

**PAYMENT:**

Full payment must be made 3 weeks before the departure date. Once your reservation has been confirmed, any alterations by you will incur a $25 communication and handling charge.

**CONFIRMATION:**

We reserve the right to offer confirmation within 30 days prior to departure.

**CHILD PRICES (SEAT-IN COACH):**

* 1 child sharing with 2 adults without extra bed is 60% of adult twin rates.
* 1 child sharing with 2 adults with extra bed is 80% of adult twin rates.
* 1 child sharing with 1 adult is 90% of adult twin rates.
* Infants under 2 years are free.
* Children are 2 - 12 years inclusive.

**CANCELLATION FEE AND REFUNDS:**

Your deposit will be forfeited if cancellation is made after your reservation has been confirmed. There will be no refunds for unused, meals and sightseeing tours not taken or accommodation not used either in part or full.

**INSURANCE:**

Baggage, accident and sickness insurance policies are recommended and can be arranged for you by your travel agent.

**VISA REQUIREMENTS:**

It is the passenger’s responsibility to ensure that they have valid passport and visas. Travelers from many countries require visas for entry into New Zealand.

**RESPONSIBILITIES:**

The holidays, accommodation, transport or other services in this brochure are organized and arranged by

. The company is not itself a carrier or hotelier, nor does we own aircraft, hotels and coaches. Bookings with are subject to the terms and limitations of liability imposed by those transportation companies, hotel contractors and other service providers who may request shall not in any circumstances be held liable for and will not accept responsibility or liability for the acts, omissions, defaults of failures on the part of the transportation companies, hotel contractors, and other service providers, which are used in this tour. acts only as your agent to introduce you to service providers. We do not accept any legal liability for damage including death, injury, delay, loss, of any nature, additional expenses or inconvenience howsoever caused to the passenger for himself and his executors, administers and dependents expressly renounces all claims against in respect thereof, whether the same may be due to alleged to be due to negligence, misconduct, act, omission, default or failure on the part of or not.

reserves the right to use other non-brochure service providers of a similar or higher standard at their discretion. reserves the right to amend, make variations to or cancel the tours, accommodations, transport or other services and facilities advertised in this brochure. All prices are subject to alteration at the absolute discretion of the Company, and in particular, but not limited to, when there are tariff or fare variations or currency exchange fluctuations.

**EXCLUSIONS:**

Tour prices do not include meals, unless specified, personal expenses such as dry-cleaning, beverages, tips, airport taxes, excess baggage charges, passports or visa fees. All airfares.

**TAXES:**

The New Zealand Goods and Service Tax (GST) of 15% are included in all costs.

**WE OFFER ……….**

* ***DAILY DEPARTURES***
* ***INCLUDES AIRPORT TRANSFERS WITH MEETING SERVICE ON ARRIVAL***
* ***ALL TOURS WITH HOTEL PICKUPS AND DROP OFFS***
* ***TOURS BASED ON 5\* SEAT-IN COACH SERVICES SUCH AS ‘GREAT SIGHTS’ AND ‘NEWMANS’ TOURS ON APPLICABLE ROUTES. OTHERWISE, INTERCITY COACH WILL BE USED. (INTERCITY COACH ROUTES WILL NOT HAVE COMMENTARIES.).***

**NOTICE :**

**A] HOTEL SURCHARGE applicable during special events dates. Please enquire upon booking.**

|  |  |  |
| --- | --- | --- |
| **Easter** | All hotels in New Zealand | 10-13 APR 2020 |
| **Anzac Day** | All hotels in New Zealand | 25 – 27 APR 2020 |
| **TRENZ** | All hotels in Christchurch | 18 – 21 MAY 2020 |
| **Queen’s Birthday** | All hotels in New Zealand | 01 JUN 2020 |

**\*\*For all other surcharge, you will be advised at the time booking is made\*\***

**B] Bookings to be confirm within 30 days prior to arrival date**

**SUPPLEMENT COST (MINIMUM 2 PAX) ON PRIVATE CAR / VAN**

======================================================

AUCKLAND 2 HOURS SIGHTSEEING TOUR = NZD110.00 PP

CHRISTCHURCH 2 HOURS SIGHTSEEING TOUR = NZD110.00 PP

|  |  |  |
| --- | --- | --- |
| HOTEL SELECTIONS \* | | |
| **CITY** | **STANDARD HOTEL** | **PREMIUM HOTEL** |
| **Auckland** | Auckland City Hobson | Skycity Auckland |
| **Paihia** | Kingsgate Hotel Autolodge | Copthorne Hotel & Resort |
| **Rotorua** | Ibis Rotorua | Millennium Rotorua |
| **Wellington** | West Plaza Hotel | James Cook Grand Chancellor |
| **Christchurch** | Ibis Christchurch | Novotel Christchurch Cathedral Square |
| **Dunedin** | Kingsgate Hotel Dunedin | Scenic Hotel Dunedin City |
| **Queenstown** | Heartland Hotel Queenstown | Millennium Hotel |
| **Te Anau** | Kingsgate Hotel Te Anau | Distinction Luxmore Hotel |
| **Glacier** | Heartland Fox Glacier Hotel | Scenic Hotel Franz Josef Glacier |
| **Mt. Cook** | The Hermitage (Standard) | The Hermitage (Superior) |
| **\* Hotel selections -** if any of above properties are unavailable at the time of booking similar accommodation will be provided. An additional charge may apply for any upgrading. | | |

**DOMESTIC AIRFARES \***

**Subject to change without prior notice**

Auckland-Queenstown or vice versa one way

T Class NZD 235.00 per person

W Class NZD 255.00 per person

V Class NZD 280.00 per person

Rotorua-Christchurch or vice versa one way

T Class NZD 230.00 per person

W Class NZD 250.00 per person

V Class NZD 270.00 per person

Wellington-Queenstown or vice versa one way

T Class NZD 215.00 per person

W Class NZD 240.00 per person

V Class NZD 265.00 per person

**NOTES**

1. We will endeavour to confirm your flights at the lowest possible class; and will advise booking class and rate as soon as we receive confirmations.
2. Flights and fares are subject to availabilities; and are subject to change without prior notice.
3. Rates include booking and ticketing fees. However, are subject to surcharges that are beyond our control.
4. NO Child fares. Child must be travelling with an accompanying adult.
5. Infant under 2yrs not occupying a seat is FOC.
6. International ticket numbers must be submitted prior to ticketing. Otherwise an additional charge of 15% GST TAX to the quoted airfares will incur*. \*GST TAX subject to change.*
7. Ticketing Time Limits

|  |  |
| --- | --- |
| G, S, L classes (TACTICAL) | T, W, V, Q, H, M, B, Y classes (FLEXI) |
| Ticketing is required at 30 days prior to departure.  If confirmation to travel date is less than 30 days, ticketing will be required within 24 hours of confirmation | Ticketing is required at 14 days prior to departure.  If confirmation to travel date is less than 14 days, ticketing will be required within 24 hours of confirmation |

1. **Baggage**

|  |  |
| --- | --- |
| G, S, L classes (TACTICAL) | T, W, V, Q, H, M, B, Y classes (FLEXI) |
| 1 bag at 23kgs, an additional bag can be purchased at the standard rate of NZD 40.00 per bag per sector | 1 bag at 23kgs, an additional bag can be purchased at a discounted rate of NZD 20.00 per bag per sector |

1. **Cancellation fee:** Reduction allowance based on booking size at 45 days prior to departure

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Greater than 45 days before departure | 31 days  before departure | 22 days  before departure | 21 days or less before departure |
| G, S, L classes  (TACTICAL) | Seats can be reduced at 46 days before departure without penalty | 50% of seats may be cancelled without penalty.  $25 cancellation fee per person per one way journey above 50% threshold | No cancellations, non-refundable | No cancellations, non- refundable |
| T, W, V, Q, H, M, B,  Y classes (FLEXI) | Seats can be reduced at 46 days before departure without penalty | 75% of seats may be cancelled without penalty.  $25 cancellation fee per person per one way journey above 75% threshold | 50% of seats may be cancelled without penalty.  $25 cancellation fee per person per one way journey above 50% threshold | No cancellations, non- refundable |

# *Name Changes*

|  |  |
| --- | --- |
| **Prior to ticketing** | Permitted free of charge |
| **After ticketing** | $50pp fee |

1. **Amendments after ticketing**

|  |  |
| --- | --- |
| G, S, L classes (TACTICAL) | T, W, V, Q, H, M, B, Y classes (FLEXI) |
| Amendments after ticketing will incur a fee of $50pp and may also require a fare upgrade | Amendments outside of 7 days prior are permitted free of charge, however amendments within 7 days will incur a fee of $50pp and may also require a fare upgrade |

**TRANZALPINE TRAIN TERMS & CONDITIONS**

**Please note Kiwirail imposes strict cancellations policy: (applicable to all groups/FITs with TranzAlpine, Coastal Pacific and Northern Explorer included in the itinerary)**

\* Change in service or reduction in passenger numbers is a cancellation, not an amendment, hence cancellation policy will apply.

\* Please remember that a change in date of travel and reduction in journey length becomes a cancellation fee if within 48hrs.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| FIT (under 9 pax) |  |  | Group (10-49 pax) |  |
| Outside 14 days | No Fee |  | Outside 21 days | No Fee |
| 14 – 8 days prior to travel | 25% |  | 21 – 15 days prior to travel | 50% |
| 7 – 3 days prior to travel | 50% |  | 14 – 8 days prior to travel | 75% |
| Less than 48hrs prior to travel or no shows | 100% |  | Less than 7 days or no show | 100% |